

TO MAKE AN APPOINTMENT

Contact Counselling and Disability Services at the Bentley Campus on +61 8 9266 7850 or 1800 651 878 to schedule an appointment with the Student Support and Outreach Coordinator. If the matter is urgent, you can telephone, or come in and be seen by a triage counsellor without a booking during the following times: Monday, Tuesday, Thursday 9am–11am and 1pm–3pm; Wednesday 9am–11am; and Friday 9am–11am and 1pm–2pm.

STUDENT SUPPORT AND OUTREACH SERVICES

Curtin University
Building 109, Level 2
Kent Street, Bentley WA 6102
GPO Box U1987 WA 6845

Opening times:

Monday to Thursday, 8am to 6pm
Friday 8am to 4.30pm

Tel: +61 8 9266 7850

Fax: +61 8 9266 3052

Web: counselling.curtin.edu.au

Freecall: 1800 651 878 (outside metro area)

Monday to Thursday 8.30am to 5pm
Friday 8am to 4.30pm

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You can also contact **Curtin's Wellbeing Hotline** on 1800 244 043 (Freecall) or email studentwellbeing@curtin.edu.au for advice and referral.

Emergency on campus:

In a life threatening situation Dial 0 000
For all other assistance call Curtin Security
+61 8 9266 4444

After hours call Crisis Care
(24 hour telephone counselling service)
on +61 8 9223 1111 or 1800 199 008

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Curtin University

COUNSELLING AND DISABILITY SERVICES

STUDENT
SUPPORT AND
OUTREACH

Make tomorrow better.

counselling.curtin.edu.au

WELCOME TO THE STUDENT SUPPORT AND OUTREACH SERVICE

The Student Support and Outreach Coordinator offers a free, confidential service to enrolled students.

The coordinator works with all support services on campus.



ABOUT STUDENT SUPPORT AND OUTREACH SERVICES

The Student Support and Outreach Coordinator offers:

- Individual consultation
- Help with creating a plan focusing on your goals, and ways to reduce or prevent social wellbeing issues and welfare concerns
- Liaison with different organisations on and off campus, which strive to support your specific needs
- Emergency relief support.

WHY SEE A STUDENT SUPPORT AND OUTREACH COORDINATOR?

The Student Support and Outreach Coordinator will help you identify social wellbeing concerns and work towards helping you find a resolution.

The coordinator is skilled in listening and being objective, and provides a safe and confidential environment.

The coordinator is a qualified professional with a social work degree. You can raise any issue affecting your studies at the University; you don't need a major crisis to visit.

WHAT ISSUES DO STUDENTS RAISE WITH A STUDENT SUPPORT AND OUTREACH COORDINATOR?

- **Accommodation:** housing concerns or potential evictions
- **Nutritional needs:** including lack of money for food and nutritional advice for a healthy, balanced diet
- **Family or domestic violence concerns:** creating a safety plan, support with legal proceedings and referrals to domestic violence support agencies, including refuges
- Hygiene concerns
- **Medical issues/hospitalisation:** liaison with hospitals, support agencies and family members
- Transportation issues
- **Multiple concerns:** creating and implementing plans to address concerns
- **Financial hardship:** inability to pay bills or university fees, or unexpected financial crises.

CONSULTATION

For advice and assistance with a range of social wellbeing and welfare issues affecting Curtin students. Visit **counselling.curtin.edu.au** for more information.

CONFIDENTIALITY

Information disclosed to a Student Support and Outreach Officer is confidential in accordance with the Counselling and Disability Services confidentiality policy and the University's policy on privacy.